

Daryl Mathew



Leader in Enhancing Customer and User Experience through Collaboration and Technology Implementation

Profile Summary

Daryl is a multi-faceted technologist known for being an “interpreter” of business needs to the engineering teams and the business leadership. A team player, he has an effective cross functional- people management skill, with a proven track record of being decisive and successfully leading a global team of highly technical engineers, design consultants, commercial teams, project managers and implementation managers focusing on profitable customer acquisitions and service experience in the Enterprise space. In his current role, Daryl has transformed program management organization into a strategic business partner.

His 14+ years of experience has given him an opportunity to drive and work on transformational and technology driven projects with some of the world’s largest brands across different geographies, which has helped him to work with the finest talents, understand different cultures, business models and cutting edge technologies.

He is known to keep costs under fire, making projects profitable and delivering results with limited resources. He is always focused on building the “right culture” and “doing it right the first time”

LEADERSHIP CAREER HISTORY

2009 till date

Daryl started his journey in Cable and Wireless worldwide in 2009.

He then moved to Vodafone India Limited post the acquisition of Cable & Wireless by Vodafone in 2014

Post the merger of Vodafone India Limited and Idea Cellular in 2018, he is now a part of Vodafone Idea Limited and currently works as a **General Manager & National Head: Carrier and Captive Service Delivery**.

- Vodafone Idea Limited: October 2018 to date
General Manager & National Head: Carrier and Captive Service Delivery.
- Vodafone India Limited: April 2017 to September 2017
General Manager: National Program Management Office
- Vodafone India Limited: July 2016 to March 2017
Deputy General Manager: National Program Management Office
- Vodafone India Limited: April 2016 to June 2016
Assistant General Manager: National Program Management Office
- Vodafone India Limited: April 2014 to March 2016
Senior Manager & Regional Lead: Projects and Service Delivery
- Cable & Wireless Worldwide: February 2013 to March 2014
Senior Project Manager & Regional Lead: Enterprise
- Cable & Wireless Worldwide: June 2011 to February 2013
Project Manager: Enterprise & Carrier service delivery
- Cable & Wireless Worldwide: December 2009 to June 2011
Service Delivery Manager: Enterprise

Tata Communications Limited: July 2007 to December 2009
Service Manager: Global Enterprise Solutions

Bharti Airtel Limited: January 2006 to July 2007
Territory Manager: Sales (Large Enterprise and SME’s)

Softward Automation Pvt Limited: June 2004 to June 2005
BMS Engineer

EDUCATION

Bachelors of Engineering: Electronics: 2000 to 2004

Institute: PIIT

MBA: Marketing & Operations: 2004 to 2006

Institute: NIMS

Executive Program in Business Management: 2009 to 2011

Institute: IIM Calcutta

LINKEDIN

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